For more information:
Secretary of State Literacy Office
Illinois State Library
Gwendolyn Brooks Building
300 S. Second St.
Springfield, IL 62701-1703
217-785-6921
800-665-5576, ext. 3

To refer students and volunteers to literacy programs:

Illinois Adult Learning Hotline
800-321-9511

www.thecenterweb.org/alrc/hotline.html
As Secretary of State and State Librarian, I am committed to ensuring that all Illinois citizens have access to quality literacy programs that set them on the path to lifelong learning.

The Illinois State Library’s Literacy Office addresses the educational needs of adult learners and families through adult volunteer, family and workplace literacy projects. Learners in these programs embark on a journey of lifelong learning with the assistance of dedicated volunteer tutors, teachers and mentors in more than 95 literacy projects throughout the state.

Adult Volunteer Literacy programs provide one-on-one tutoring for adults who want to improve their reading, math, writing and language skills. Penny Severns Family Literacy programs equip parents with the skills needed to help themselves and their children get a good start on their education. The educational needs of working adults are met through Workplace Skills Enhancement programs, which provide on-site learning opportunities at their workplaces.

One of the best ways you can help the literacy effort in Illinois is by becoming a volunteer tutor. If you are interested in joining this effort, please contact the Illinois Adult Learning Hotline at 800-321-9511.

Sincerely,

Jesse White
Secretary of State
and State Librarian
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The most recent census information collected by the American Community Survey indicates a great need for adult literacy and English language instruction among the 12.6 million Illinois residents.

The survey indicates that 2.7 million (22.7 percent) residents over age 5 speak a language other than English in their homes. Of those who speak a language other than English, 1.1 million (40.3 percent) report that they speak English less than very well. These numbers only reflect some of the Illinois residents who could benefit from English language instruction. Many factors hinder the survey from capturing all those who would benefit from English language instruction. For example, immigrants from other countries who lived under oppressive governments may hesitate to respond to the census, and some people may also over estimate their own language proficiency.

The survey also shows that of the 8.6 million Illinois residents over age 25, about 455,000 (5.3 percent), have less than a ninth-grade education. In addition, another 554,000 (6.4 percent) residents have between a ninth-grade and 12th-grade education with no high school diploma. That means more than 1 million (12 percent) of the population over age 25 do not have a high school diploma. Since the survey did not take into account residents between ages 18 and 24 who have less than a ninth-grade education or no high school diploma, these numbers may be higher. Also, there are people who graduate from high school and yet lack adequate literacy skills.

Therefore, conservatively, these figures show that roughly 2.1 million (16.7 percent) of Illinois residents could benefit from adult literacy or English language instruction. (Source: American Community Survey, 2012-2016, http://factfinder2.census.gov)
The Illinois State Library Literacy Office administers the **Adult Literacy Grant Program** that supports services in the following areas:

- **Adult Volunteer Literacy Project** — Provides training for volunteers who tutor adults over age 17 in basic reading, math, writing or language skills. Participating educational agency partners may include libraries, volunteer tutoring organizations, community-based organizations, community colleges, regional offices of education, schools (individual and public), pre-K programs, school districts, domestic violence shelters and correctional facilities.

- **Penny Severns Family Literacy Project** — Provides instructional services to parents and children to enhance their basic reading, math, writing or language skills together and separately. Participation by the entire family increases the benefits of the instruction. Projects must partner with an adult literacy provider, a child-at-risk organization and a library.

- **Workplace Skills Enhancement Project** — Provides on-site instructional services to employees of Illinois businesses to enable them to increase their basic reading, math, writing or language skills, maintain their employment and increase their eligibility for promotion. Eligible employees read at or below the ninth-grade level. Grantees must match the grant award and may also provide instructional services to prospective employees. The fiscal agent and submitting agency may be either the educational partner or the business partner.

Application information for grants is available at [www.cyberdriveillinois.com](http://www.cyberdriveillinois.com) (click Departments, Illinois State Library, Literacy) or call 217-785-6921 or 800-665-5576, #3.
Literacy Office Contacts

The Illinois State Library Literacy Office administers and coordinates the literacy grant programs and provides public information and technical assistance.

Illinois State Library Literacy Office
Gwendolyn Brooks Building
300 S. Second St.
Springfield, IL 62701-1703
217-785-6921 or 800-665-5576, ext. 3
FAX: 217-785-6927
www.cyberdriveillinois.com (click Departments, Illinois State Library, Literacy)

Aggertt, Debra 217-524-5867 daggertt@ilsos.net Associate Director/Grants and Programs
Birch, Marcus 217-785-6924 mbirch@ilsos.net Contract Administrator
Huber, Tom 217-524-3005 thuber@ilsos.net Literacy Program Consultant
Paoli, Beth 217-785-6923 bpaoli@ilsos.net Literacy Program Consultant
Shaffer, Mark 217-524-4901 mshaffer@ilsos.net Literacy Program Consultant
Williams, Irene 312-814-3229 iwilliams@ilsos.net Literacy Program Consultant
Materials and Resources Available
Illinois State Library Literacy Office

To request any of the following materials that list “copies available,” email literacy@ilsos.net or call 217-785-6921. Be sure to include quantities and a mailing address.

- **Illinois Literacy newsletter** – Posted quarterly at www.cyberdriveillinois.com/publications/library/librarypub.html#literacynews. Highlights literacy programs that receive grants from the Illinois State Library, upcoming conferences, websites and more.
- **It's Your Call** – Business cards with the Illinois Adult Learning Hotline number. May be used to recruit volunteers and adult learners. Copies available in English and Spanish.

**OTHER RESOURCES**

  Explore this website to determine if Adult Literacy Volunteer Tutoring is right for you. Volunteer tutors must establish a close working relationship with a local adult literacy program to complete this web-based tutor training.

  Each book collection contains 20 copies of a title and a Discussion Leader Guide that contains background information about the author and book, as well as discussion questions to conduct a book club for new adult readers.

  Story kits are a packaged, participatory program activity for parent and child groups to do together and are based on children’s literature and focused on reading strategies.
Sponsored by Illinois Secretary of State and State Librarian, Jesse White, and the Illinois Center for the Book, Family Reading Night is an annual statewide event held the third Thursday in November to encourage families to spend quality time reading together. Each year, posters and bookmarks are made available for libraries, schools, youth and literacy organizations to promote the event. For more information and to download posters and bookmarks, visit www.cyberdriveillinois.com/departments/library/center_for_the_book/frn.html.
FY 2018 final reports submitted by 62 programs funded through the Illinois State Library Literacy Office revealed the following statistics:

**Student Statistics**
- 11,035 students served.
- Average student age is 41.
- 65 percent are female and 35 percent are male.
- 41 percent of the adult learners are employed.
- 62 percent of the students study English as a Second Language.

**Volunteer Statistics**
- 5,355 volunteers.
- 72 percent of the volunteers are female.
- The average age is 48.
- On average, volunteers spent 13.86 hours in preservice training and 4.09 hours of in-service training.
- According to the Independent Sector, volunteer service equates to $26.02 per hour in Illinois. Therefore, volunteers provided $9,220,343 of service. For more information, visit www.independentsector.org/volunteer_time.

**Inmate Programs**
- Nine volunteer literacy tutoring grantees coordinated tutoring services in 11 correctional facilities.
- 257 students were served in a correctional setting.

**FY18 Vignette**

**Project READ, Richland Community College, Decatur**

After serving 16 years in prison, a man walked into Project READ looking for assistance to improve his math skills in order to gain sustainable employment. He was able to perform basic math functions and while in prison earned his high school equivalency certificate, but in order to obtain higher-paying employment, he needed to learn more complex math. The man was quickly matched with a volunteer tutor and together they scheduled sessions around his many part-time jobs. In just over two months, he mastered decimals, percentages, ratios, integers, basic algebra and gained almost five grade-level equivalents. Soon he was offered a temporary job at Caterpillar and within two months he was a full-time employee. He attributes his success not only to his increase in math skills, but also the organization and time management skills he learned by doing homework. He gained confidence by mastering the challenges of higher level math and testing strategies. He credits having a job that allows him to be self-sufficient and independent as being instrumental in not returning to prison. In addition, he has become an outstanding role model for his seven children and 10 grandchildren.
Spotlight on Achievement and Spotlight on Service Awards

The FY 2018 awards, sponsored by Secretary of State and State Librarian Jesse White, recognized 10 individuals nominated from current adult learners statewide who have shown tremendous growth as they work to improve their reading skills or to learn the English language. Each adult learner received a plaque and a personalized Illinois Blue Book.

Ten literacy volunteer tutors were also honored for their generous efforts and dedication in helping adult learners reach their reading goals. Each volunteer received a plaque and a personalized Illinois Blue Book.

For more information on Spotlight on Achievement and Service awards, visit www.cyberdriveillinois.com/departments/library/literacy/spotlight-awards.html or call the Literacy Office at 217-785-6921 or 800-665-5576, ext. 3.

2018 Spotlight on Achievement Award Winners

Standing left to right: Secretary White; Maria G. Bazan Guillen, Corazón a Corazón, Chicago; Michelle Hernandez, Howard Area Community Center, Chicago; Martha Reyes, Joliet Junior College, Joliet; Eugene Street, The Literacy Council, Rockford; Ruben Vega, Morton College, Cicero; Adriana Zarate, PODER Learning Center, Chicago; and Greg McCormick, deputy director, Illinois State Library. Seated left to right: Lourdes Castelan, Literacy DuPage, Naperville; Deborah Buckner, Baby TALK, Decatur; Rogelio Arce, Literacy Chicago, Chicago; and Jaqueline Aparicio and Darwin Amaya, YWCA, Pekin.
2018 Spotlight on Service Award Winners

Standing left to right: Secretary White; Phil Hjemboe, The Literacy Council, Rockford; John Ostergren, Oakton Community College, Skokie; Seamus Doyle, South-East Asia Center, Chicago, accepting on behalf of Sarah Poontong; Moon Parker, Howard Area Community Center, accepting on behalf of Edward Schultz; Marti Vandervest, Oakton Community College, Skokie; and Greg McCormick, deputy director, Illinois State Library. Seated left to right: Kate Adams, Chinese Mutual Aid Association, Chicago; David Allen, Lewis and Clark Community College, Godfrey; Marlene Delaney, Township High School District 214, Arlington Heights; Shelly Hanson, The Hana Center, Chicago; and Marlene Greenberg, Township High School District 214, Arlington Heights.

ILLINOIS ADULT LEARNING HOTLINE

The Illinois Adult Learning Hotline serves as a statewide referral system for students and volunteers.

To locate a literacy program or volunteer as a tutor, call 800-321-9511.

You also may register and/or download Hotline promotional materials at www.thecenterweb.org/alrc/hotline.html.
FY 2018 final reports submitted by 21 programs funded through the Illinois State Library Literacy Office revealed the following statistics:

**Student (Adult) Statistics**
- 609 adults served.
- 87 percent of the adults are female.
- 82 percent of the adults study English as a Second Language.
- Average age of the adult student is 33.
- 347 participants obtained a library card.

**Student (Child) Statistics**
- 778 children served.
- Average age is 6.
- Average adult/child activity time together was about 26 hours; average child alone activity hours was 334.

**FY18 Vignette**

**Lewis & Clark Community College, Godfrey**

Families that participate in the literacy program often encounter a number of obstacles that keep them from attending sessions or reaching literacy goals. A single mother first enrolled in the family literacy program nine years ago, but because of scheduling conflicts she did not regularly attend classes. Upon her return to the program this year, she vowed to continue her classes until she met her personal goals. Her first obstacle was her own lack of self-confidence. With the help of the program teacher and home visitor, they succeeded in building her confidence enabling her to recognize her own potential. The program also helped her clear the obstacle of dependable child care, which allowed her to attend classes regularly.

One of her educational goals was to improve her reading and math skills. In addition to attending classes, she also met with a volunteer tutor two nights a week and studied on her own at home. As a result, her test scores improved dramatically and she made significant educational gains. She now works full-time as a Certified Nursing Assistant and hopes to enroll in college courses in the fall to pursue career advancement in the healthcare field.

Since this mother struggled throughout her adolescence, she now monitors her children’s progress in school and frequently takes them to the local library to access books and computers to complete their homework. At a recent parent-teacher conference, she learned that her children are making progress and improving in their school work. She has learned the value of education and is doing her best to instill this belief in her children.
FY 2018 final reports submitted by six businesses funded through the Illinois State Library Literacy Office revealed the following statistics:

**Typical Employee/Student Statistics**
- 176 employees instructed.
- About 51 percent of the students are female.
- Average age of employees is 41.
- 95 percent of the employees study English as a Second Language.

**Why employees want to participate in Basic Skills Training**
- They will be less reliant on translators and more confident in communicating with supervisors and co-workers.
- They will use math skills learned in the classes on the floor daily.
- They will be eligible for promotions that become available.

**Why employers want to participate in Basic Skills Training**
- Employees are better able to communicate with immediate supervisors and to participate and contribute in work team activities.
- Supervisors notice that participants have a better understanding of manufacturing practices and are able to use that to check shop orders.
- Promotion of individuals who have participated in the classes result in improved morale, heightened expectations and greater interest in additional training.

**FY18 Vignette**
**Sterling Lumber Company, Phoenix**
**South Suburban College, Business & Career Institute**
Sterling Lumber Company is a family-owned business that has operated for 65 years producing industrial lumber, crane mats, crates and pallets. Their products are used for major infrastructure projects across North America and worldwide. The plant in Phoenix employs more than 200 local residents who provide in-house manufacturing of the product line. Partnering with South Suburban College’s Business and Career Institute, the company has provided English language instruction to employees who are non-native English speakers since 2014 and has benefited greatly through this partnership. Recently, a truck picking up lumber inside the factory caught fire in its engine compartment and soon became engulfed in flames. Working together, workers were able to extinguish the fire before it spread throughout the building. Company management fully credits the employees’ ability to communicate in English as the reason they were able to avert a potential disaster and turn it into a minor incident. They are also impressed that workers continue to be enthusiastic about attending classes. The company believes that by providing English instruction for its employees they are creating a higher-skilled and cohesive workforce that allows them to promote workers from within the company.
Fiscal Year 2019 Literacy Grants by Region

**Adult Volunteer Literacy Grants**

*Regional Totals:*

Chicago ..................................... $1,229,661 ............................ 24 Programs
Suburban Chicago .................... $1,057,743 ............................ 18 Programs
Downstate ................................. $1,267,926 ............................ 23 Programs
Total .......................................... $3,555,330 ............................ 65 Programs

**Penny Severns Family Literacy Grants**

*Regional Totals:*

Chicago ..................................... $1,619,215 ............................ 14 Programs
Suburban Chicago .................... $1,177,844 .............................. 4 Programs
Downstate ................................. $1,267,521 .............................. 6 Programs
Total .......................................... $1,064,580 ............................ 24 Programs

**Workplace Skills Enhancement Grants**

(by location of business)

*Regional Totals:*

Suburban Chicago .................... $ 86,526 ............................. 6 Programs
Downstate ................................. $ 10,769 .............................. 1 Programs
Total .......................................... $ 97,295 ............................... 7 Programs

**Other Grants**

Illinois Adult Learning Hotline .................................................. $ 75,000
Chicago Citywide Literacy Coalition ........................................ $ 10,000
Total ............................................................................................ $ 85,000
Fiscal Year 2019 Grant Map
Service Locations in Cook County

Service Locations in Chicago
- Adult Volunteer: 124
- Workplace Programs: 0
- Penny Severns Family Programs: 19
  Total: 143

Service Locations in Cook County (includes Chicago)
- Adult Volunteer: 247
- Workplace Programs: 5
- Penny Severns Family Programs: 23
  Total: 275
# Adult Volunteer Literacy Funded Projects

<table>
<thead>
<tr>
<th><strong>+1. Albany Park Community Center</strong></th>
<th>773-341-1530</th>
</tr>
</thead>
<tbody>
<tr>
<td>5121 North Kimball Avenue</td>
<td>Contact: Ms. Cheryl Crozier</td>
</tr>
<tr>
<td>Chicago, IL 60625-4807</td>
<td>Email: <a href="mailto:ccrozier@flfchicago.org">ccrozier@flfchicago.org</a></td>
</tr>
<tr>
<td><a href="http://www.apcchgo.org">www.apcchgo.org</a></td>
<td>773-341-1536</td>
</tr>
<tr>
<td>Director: Mr. Michael Matos</td>
<td>+7. Hana Center</td>
</tr>
<tr>
<td>Email: <a href="mailto:mmatos@apcchgo.org">mmatos@apcchgo.org</a></td>
<td>4300 North California Avenue</td>
</tr>
<tr>
<td>773-509-5657, ext. 442</td>
<td>Chicago, IL 60618-1514</td>
</tr>
<tr>
<td>+2. Aquinas Literacy Center</td>
<td><a href="http://www.hanacenter.org">www.hanacenter.org</a></td>
</tr>
<tr>
<td>1751 West 35th Street</td>
<td>Director: Dr. Soo-Lyon Yon</td>
</tr>
<tr>
<td>Chicago, IL 60609-1226</td>
<td>Email: <a href="mailto:syon@hanacenter.org">syon@hanacenter.org</a></td>
</tr>
<tr>
<td><a href="http://www.aquinasliteracycenter.org">www.aquinasliteracycenter.org</a></td>
<td>773-583-5501, ext. 183</td>
</tr>
<tr>
<td>Director: Ms. Alison Altmeyer</td>
<td>+8. Hanul Family Alliance</td>
</tr>
<tr>
<td>Email: <a href="mailto:alison@aquinasliteracycenter.org">alison@aquinasliteracycenter.org</a></td>
<td>5008 North Kedzie Avenue</td>
</tr>
<tr>
<td>773-927-0512</td>
<td>Chicago, IL 60625-4914</td>
</tr>
<tr>
<td>+3 Centro Romero</td>
<td><a href="http://www.hanulusa.org">www.hanulusa.org</a></td>
</tr>
<tr>
<td>6216 North Clark Street</td>
<td>Director: Ms. Charlene Choi</td>
</tr>
<tr>
<td>Chicago, IL 60660-1208</td>
<td>Email: <a href="mailto:cchoi@hanulusa.org">cchoi@hanulusa.org</a></td>
</tr>
<tr>
<td><a href="http://www.centroromero.org">www.centroromero.org</a></td>
<td>773-478-8851, ext. 111</td>
</tr>
<tr>
<td>Director: Ms. Katherine Maranzana</td>
<td>+9. Heartland Human Care Services</td>
</tr>
<tr>
<td>Email: <a href="mailto:kmaranzana@centroromero.org">kmaranzana@centroromero.org</a></td>
<td>4419 North Ravenswood Avenue</td>
</tr>
<tr>
<td>773-508-5300, ext. 215</td>
<td>Chicago, IL 60640-5802</td>
</tr>
<tr>
<td>1016 West Argyle Street</td>
<td>Director: Ms. Katie Neginskiy</td>
</tr>
<tr>
<td>Chicago, IL 60640-3715</td>
<td>Email: <a href="mailto:kneginskiy@heartlandalliance.org">kneginskiy@heartlandalliance.org</a></td>
</tr>
<tr>
<td><a href="http://www.chinesemutualaid.org">www.chinesemutualaid.org</a></td>
<td>312-919-3503</td>
</tr>
<tr>
<td>Director: Ms. Alana Slezkak</td>
<td>+10. Howard Area Community Center</td>
</tr>
<tr>
<td>Email: <a href="mailto:alanas@chinesemutualaid.org">alanas@chinesemutualaid.org</a></td>
<td>7648 North Paulina Street</td>
</tr>
<tr>
<td>773-784-2900, ext. 106</td>
<td>Chicago, IL 60626-1018</td>
</tr>
<tr>
<td>Contact: Ms. Caroline Kwak</td>
<td><a href="http://www.howardarea.org">www.howardarea.org</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:carolinek@chinesemutualaid.org">carolinek@chinesemutualaid.org</a></td>
<td>Director: Ms. Moon Parker</td>
</tr>
<tr>
<td>773-784-2900, ext. 120</td>
<td>Email: <a href="mailto:mparker@howardarea.org">mparker@howardarea.org</a></td>
</tr>
<tr>
<td>+5. Erie Neighborhood House</td>
<td>773-262-6622, ext. 256</td>
</tr>
<tr>
<td>1347 West Erie Street</td>
<td>+11. Indo American Center</td>
</tr>
<tr>
<td>Chicago, IL 60642-5722</td>
<td>6328 North California Avenue</td>
</tr>
<tr>
<td><a href="http://www.eriehouse.org">www.eriehouse.org</a></td>
<td>Chicago, IL 60659-1702</td>
</tr>
<tr>
<td>Director: Ms. Cristina De La Rosa</td>
<td><a href="http://www.indoamerican.org">www.indoamerican.org</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:cdelarosa@eriehouse.org">cdelarosa@eriehouse.org</a></td>
<td>Director: Ms. Renuka Sharma</td>
</tr>
<tr>
<td>773-542-7617</td>
<td>Email: <a href="mailto:rsharma@indoamerican.org">rsharma@indoamerican.org</a></td>
</tr>
<tr>
<td>Contact: Ms. Susana Ortiz</td>
<td>773-973-4444, ext. 104</td>
</tr>
<tr>
<td>Email: <a href="mailto:sortiz@eriehouse.org">sortiz@eriehouse.org</a></td>
<td>Contact: Evelyn Mateo</td>
</tr>
<tr>
<td>312-666-3430</td>
<td>Email: <a href="mailto:emateo@indoamerican.org">emateo@indoamerican.org</a></td>
</tr>
<tr>
<td>+6. Family Legacy Foundation</td>
<td>773-973-4444, ext. 105</td>
</tr>
<tr>
<td>1817 East 71st Street</td>
<td>+12. Jane Addams Resource Corporation</td>
</tr>
<tr>
<td>Chicago, IL 60649-2000</td>
<td>4432 North Ravenswood Avenue</td>
</tr>
<tr>
<td><a href="http://www.flfchicago.org">www.flfchicago.org</a></td>
<td>Chicago, IL 60640-5803</td>
</tr>
<tr>
<td>Director: Mrs. Taneesha Rolland</td>
<td><a href="http://www.jane-addams.org">www.jane-addams.org</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:trolland@flfchicago.org">trolland@flfchicago.org</a></td>
<td>+ Denotes program offering English as a Second Language.</td>
</tr>
</tbody>
</table>
(Adult Volunteer cont.)

Director: Ms. Catherine Pumphrey
Email: catherinep@jane-addams.org
773-751-7134

13. Lester and Rosalie Anixter Center
2032 North Clybourn Avenue
Chicago, IL 60614-4051
www.anixter.org
Director: Ms. Ann Thomas
Email: athomas@anixter.org
773-929-8200, ext. 284

+14. Literacy Chicago
641 West Lake Street
Chicago, IL 60661-1308
www.literacychicago.org
Director: Mr. Richard Dominguez
Email: rdominguez@literacychicago.org
312-870-1100

15. Literacy Volunteers of Illinois, Inc.
641 West Lake Street
Chicago, IL 60661-1308
www.literacyvolunteersofillinois.org
Director: Ms. Melissa Auer
Email: melissa.auer@illinois.gov
312-857-1582

+16. Metropolitan Asian Family Services, Inc.
7541 North Western Avenue
Chicago, IL 60645-1510
www.umasinc.com
Director: Mrs. Santosh Kumar
Email: santoshk@umasinc.com
773-465-3105, ext. 12

+17. Poder Learning Center
6155 South Pulaski Road
Chicago, IL 60629-4641
www.poderworks.org
Director: Mrs. Christina Corral
Email: ccorral@poderworks.org
312-226-2002
Contact: Ms. Natalie Vesga
Email: nvesga@poderworks.org
312-226-2002, ext. 302

18. Safer Foundation/PACE Institute
571 West Jackson Boulevard
Chicago, IL 60616-5701
www.saferfoundation.org
Director: Mr. Durant Freeman
Email: durant.freeman@saferfoundation.org
773-927-1536

+19. South-East Asia Center
5120 North Broadway Avenue
Chicago, IL 60640-3004
www.se-asiacenter.org
Director: Ms. San O
Email: seac5120@yahoo.com
773-931-1141

+20. St. Joseph Services, Inc.
1510 North Claremont Avenue
Chicago, IL 60622-1710
www.stjosephservices.org
Director: Mr. Harry Kent
Email: hkent@stjosephservices.org
773-278-0485, ext. 204

+21. The Learning Center/House of Connections
2153 South Millard Avenue
Chicago, IL 60623-3162
www.tlc.org
Director: Mrs. Angelica Saucedo
Email: asaucedo@tlchicago.org
773-277-3111
Contact: Ms. Miriam Gonzalez
Email: mgonzalez@tlchicago.org
773-277-3111

22. United For Better Living, Incorporated
4540 West Washington Boulevard
Chicago, IL 60624-2242
www.ublchicago.org
Director: Mrs. Kathy Allison
Email: allisonunited@sbcglobal.net
773 261-3309

+23. Universidad Popular
2801 South Hamlin Avenue
Chicago, IL 60623-4554
www.universidadpopular.us
Director: Ms. Yesenia Barrera
Email: volunteer@universidadpopular.us
773-733-5055

+24. Vietnamese Association of Illinois
5110 North Broadway Street
Chicago, IL 60640-3004
www.hnvi.org
Director: Mr. Jalal Belsifar
Email: jbelsifar@hnvi.org
773-728-3700, ext. 35
Contact: Ms. Diana Ly
Email: diana.ly@hnvi.org
714-829-5648

* Denotes program offering English as a Second Language.
### (Adult Volunteer cont.)

#### SUBURBAN CHICAGO

<table>
<thead>
<tr>
<th>Location</th>
<th>Program Name</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Additional Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td></td>
<td>contact: Ms. Karen Oswald</td>
<td>email: <a href="mailto:karen.oswald@d214.org">karen.oswald@d214.org</a>, 847-718-7719</td>
</tr>
<tr>
<td>Aurora</td>
<td>+26. Dominican Literacy Center</td>
<td>260 Vermont Avenue, Aurora, IL 60505-3100</td>
<td><a href="http://www.dominicanliteracycenter.org">www.dominicanliteracycenter.org</a></td>
<td>direktor: Sr. Kathleen Ryan, OP</td>
<td>email: <a href="mailto:domlitctr@sbcglobal.net">domlitctr@sbcglobal.net</a>, 630-898-4636</td>
</tr>
<tr>
<td></td>
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<td></td>
<td>contact: Ms. Alison Brzezinski</td>
<td>email: <a href="mailto:alison@dominicanliteracycenter.org">alison@dominicanliteracycenter.org</a>, 630-898-4636</td>
</tr>
<tr>
<td>Blue Island</td>
<td>+27. Corazon a Corazon</td>
<td>12731 South Wood Street, Blue Island, IL 60406-2232</td>
<td><a href="http://www.corazon-chicago.org">www.corazon-chicago.org</a></td>
<td>direktor: Sr. Miriam Patrick Cummings</td>
<td>email: <a href="mailto:corazonacorazon@comcast.net">corazonacorazon@comcast.net</a>, 708-377-7761</td>
</tr>
<tr>
<td>Carol Stream</td>
<td>+28. World Relief Refugee Services, DuPage</td>
<td>191 South Gary Avenue, Carol Stream, IL 60188-2024</td>
<td><a href="http://www.worldreliefdupage.org">www.worldreliefdupage.org</a></td>
<td>direktor: Mrs. Mary Cerutti</td>
<td>email: <a href="mailto:ncerutti@wr.org">ncerutti@wr.org</a>, 630-462-7566, ext. 1023</td>
</tr>
<tr>
<td></td>
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<td>contact: Ms. Anna Chase</td>
<td>email: <a href="mailto:achase@wr.org">achase@wr.org</a>, 630-462-7566, ext. 1042</td>
</tr>
<tr>
<td>Chicago Heights</td>
<td>+29. Prairie State College</td>
<td>202 South Halsted Street, Chicago Heights, IL 60411-0200</td>
<td><a href="http://www.prairiestate.edu">www.prairiestate.edu</a></td>
<td>direktor: Ms. Kim Marisa Kunce</td>
<td>email: <a href="mailto:kkunce@prairiestate.edu">kkunce@prairiestate.edu</a>, 708-709-3500, ext. 3684</td>
</tr>
<tr>
<td>Joliet</td>
<td>+33. Joliet Junior College</td>
<td>235 North Chicago Street, Joliet, IL 60432-4016</td>
<td><a href="http://www.jjc.edu/adult-education">www.jjc.edu/adult-education</a></td>
<td>direktor: Ms. Michele Smith</td>
<td>email: <a href="mailto:mismith@jjc.edu">mismith@jjc.edu</a>, 815-280-1310</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>contact: Mrs. Mandy Dwyer</td>
<td>email: <a href="mailto:mdwyer@jjc.edu">mdwyer@jjc.edu</a>, 815-280-1331</td>
</tr>
<tr>
<td>Lagrange Park</td>
<td>+34. School and Tutors on Wheels</td>
<td>1515 West Ogden Avenue, LaGrange Park, IL 60526-1721</td>
<td><a href="http://www.schoolandtutorsonwheels.org">www.schoolandtutorsonwheels.org</a></td>
<td>direktor: Ms. Susana Aguilar</td>
<td>email: <a href="mailto:saguilar@schoolandtutorsonwheels.org">saguilar@schoolandtutorsonwheels.org</a>, 630-217-0396</td>
</tr>
</tbody>
</table>

* + Denotes program offering English as a Second Language.
(Adult Volunteer cont.)

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+35. Dominican Literacy Center, Melrose Park
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Melrose Park, IL 60160-3946
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Email: judithcurran@yahoo.com
708-338-0659

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24W500 Maple Avenue
#214
Naperville, IL 60540-6057
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630-416-6699
Contact: Ms. Therese McMahon
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630-416-6699

RIVER GROVE
+37. Triton College
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River Grove, IL 60171-1907
www.triton.edu
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708-456-0300, ext. 3085
Contact: Ms. Elena Smoukova
Email: elenasmoukova@triton.edu
708-456-0300, ext. 3829

SCHAUMBURG
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Schaumburg, IL 60194-3536
www.maacedu.org
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773-262-8650

SKOKIE
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708-596-2000, ext. 2558

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One South Sixth Avenue
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630-584-4428

WAukeGAN
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128 North County Street
Waukegan, IL 60085-4306
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Director: Ms. Gale Graves
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847-775-2549

+ Denotes program offering English as a Second Language.
(Adult Volunteer cont.)

**DOWNSTATE ILLINOIS**

**BELLEVILLE**
+43. Southwestern Illinois College  
2500 Carlyle Avenue  
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**BLOOMINGTON**
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**CARTERVILLE**
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700 Logan College Drive  
Carterville, IL 62918-2500  
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618-545-3117

**CHAMPAIGN**
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**CHESTER**
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**DANVILLE**
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**DECATURE**
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**DIXON**
+52. Sauk Valley Community College  
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217-347-7033  
Contact: Ms. Cindy Mayer  
Email: cmayer@cefseoc.org  
217-342-2193, ext. 121

+ Denotes program offering English as a Second Language.
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54. Illinois Eastern Community Colleges
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815-734-3908, ext. 1005

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Email: patricia.moten@commonplacepeoria.org
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309-672-6087

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+63. The Literacy Council
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www.theliteracycouncil.org
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Email: deb@theliteracycouncil.org
815-963-7323, ext. 17
Contact: Ms. Bonnie Juarez
Email: bonnie@theliteracycouncil.org
815-963-7323, ext. 18

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Post Office Box 19256
Springfield, IL 62794-9256
www.llcc.edu
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217-786-4534
Email: lyn.buerkett@llcc.edu

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2937 Stanton Street
Springfield, IL 62703-5858
www.fishesloaves.org
Director: Ms. Barbara Rochelle
217-529-3333
Email: flom1946@ameritech.net

+ Denotes program offering English as a Second Language.
<table>
<thead>
<tr>
<th>#</th>
<th>Organization</th>
<th>Address</th>
<th>City, State ZIP Code</th>
<th>Contact Person</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Arab American Action Network (AAAN)</td>
<td>3148 West 63rd Street</td>
<td>Chicago, IL 60629-2750</td>
<td>Mr. Hatem Abudayyeh</td>
<td><a href="mailto:hatem@aaan.org">hatem@aaan.org</a></td>
<td>773-301-4108</td>
</tr>
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<tr>
<td>2</td>
<td>Asian Human Services, Inc</td>
<td>2838 West Peterson Avenue</td>
<td>Chicago, IL 60659-3809</td>
<td>Ms. Aubrey Wise</td>
<td><a href="mailto:awise@ahschicago.org">awise@ahschicago.org</a></td>
<td>773-564-4947</td>
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<tr>
<td>3</td>
<td>Chinese Mutual Aid Association</td>
<td>1016 West Argyle Street</td>
<td>Chicago, IL 60640-3715</td>
<td>Ms. Margaret Smith</td>
<td><a href="mailto:margarets@chinesemutualaid.org">margarets@chinesemutualaid.org</a></td>
<td>773-784-2900, ext. 123</td>
</tr>
</tbody>
</table>

*Denotes program offering English as a Second Language.*
(Family cont.)

Chicago Public Library - Bazazian Branch
1226 West Ainslie Street
Chicago, IL 60640-4706
Mr. Mark Kaplan
Email: mkaplan@chipublib.org
312-744-0019

William C. Goudy Technology Academy
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Chicago, IL 60640-3112
Ms. Pamela Brandt
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773-534-2480

+7. De La Salle Institute
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www.toltoncenter.org
Mr. Lawrence Blakley
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Chicago Public Library - Little Village Branch
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Chicago, IL 60623-3328
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Email: madrigal@chipub.org
312 745-1862

Our Lady of Tepeyac Head Start
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Chicago, IL 60623-4102
Ms. Petra Gutierrez
Email: pgutierrez@catholiccharities.net
773 277-5888

8. Family Legacy Foundation
1817 East 71st Street
Chicago, IL 60649-2000
www.flfchicago.org
Ms. Taneesha Rolland
Email: trollback@flfchicago.org
773-341-1530

Chicago Public Library - Avalon Branch
8148 South Stony Island
Chicago, IL 60617-1748
Mr. John-Luke Hamilton
Email: avalon@chipublib.org
312-747-5234

Chicago Public Schools - Harold Washington
Elementary
9130 South University
Chicago, IL 60619-7922
Ms. Sherri Walker
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773-535-6225

+9 Heartland Human Care Services
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www.heartlandalliance.org
Ms. Katie Neginisky
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312-919-3503

Chicago Public Library - Sulzer Regional
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312-744-7616

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Heartland Human Care Services
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773-830-5968

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+ Denotes program offering English as a Second Language.
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Email: steve@idpl.org  
773-890-0055  
Chicago Public Library - Brighton Park Branch  
4314 South Archer Avenue  
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Mr. Michael Conlon  
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847-551-8300  
Fox River Valley Libraries - Dundee Library  
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224-699-5834  
Literacy Connection  
270 North Grove Avenue  
Elgin, IL 60120-5505  
Ms. Joann (Jody) Grieze  
Email: coordinator@elginliteracy.org  
847-742-6565

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+16. Township High School District 214  
2121 South Goebbert Road  
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847-718-7719  
Arlington Heights Memorial Library  
500 North Dunton Avenue  
Arlington Heights, IL 60004-5910  
Ms. Maria Papanastassiou  
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847-506-2622  
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220 East Chicago Street  
Elgin, IL 60120-6503  
www.ywcaelgin.org  
Ms. Felicia King

+ Denotes program offering English as a Second Language.
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Email: fking@ywcaelgin.org
847-742-7930

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YWCA Elgin
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Elgin, IL 60120-6503
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CENTRALIA

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Ms. Diana Donahoo
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618-532-5222
Raccoon School District #1
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CHESTER

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Chester Public Library
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Chester, IL 62233
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Decatur Public Library
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217-424-2900

Richland Community College
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+ Denotes program offering English as a Second Language.
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+ Denotes program offering English as a Second Language.
Workplace Skills Enhancement Funded Projects

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www.jdnorman.com
Ms. Anna Cobb
Email: anna.cobb@jdnorman.com
630-458-3719

**College of DuPage**
425 Fawell Boulevard
Glen Ellyn, IL 60137-6599
Mr. Daniel Deasy
Email: deasyd@cod.edu
630-942-4021

**NAPERVILLE**
Illinois Business Innovation Services
1100 East Warrenville Road
Naperville, IL, 60563-6702
www.illinoisbis.org
Mr. Kevin Hogan
Email: kevin.hogan@illinoisbis.org
630-505-050

**2. Greencore USA**
Ms. Janelle Paige
3333 Finley Road
Downers Grove, IL 60515-1227
Email: Janelle.Paige@greencore.com
630-588-5990

**SKOKIE**
Oakton Community College
7701 North Lincoln Avenue
Skokie, IL, 60077-2895
www.oakton.edu
Ms. Al Grippe
847-376-7099
Email: agrippe@oakton.edu

**3. LSG Sky Chefs**
Ms. Cindy Veremis
200 East Touhy Avenue
Des Plaines, IL 60018
224-220-1019
Email: cindy.veremis@lsgskychefs.com

**OAK FOREST**
South Suburban College
Business and Career Institute
Oak Forest Center
16333 South Kilbourn Avenue
Oak Forest, IL 60452-4601
www.ssc.edu
Ms. Dianne Needles
Email: dneedles@ssc.edu
708-596-2000, ext. 3259

**4. Skyline Furniture Manufacturing, Inc.**
401 N. Williams Street
Thornton, IL 60476-1059
Mr. Andy Doggett
Email: andy@skylinefurnituremfg.com
708-877-9500

**5. Carl Buddig and Company**
50 Taft Drive
South Holland, IL 60473-2031
Ms. Joy Anthonsen
Email: janthonsen@buddig.com
708-210-3863

**6. Sterling Lumber Company**
501 East 151st Street
Phoenix, IL 60426-2402
Ms. Tracy Smith
Email: tracy.smith@sterlinglumber.com
708-388-2223

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**DOWNSATE ILLINOIS**

**7. Salt & Light**
1819 South Philo Road
Urbana, IL 61802-6056
Mr. Mike Jenkins
Email: mike@saltandlightministry.org
217-355-5654

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For more information:
Secretary of State Literacy Office
Illinois State Library
Gwendolyn Brooks Building
300 S. Second St.
Springfield, IL 62701-1703
217-785-6921
800-665-5576, ext. 3

www.cyberdriveillinois.com

To refer students and volunteers to literacy programs:

Illinois Adult Learning Hotline
800-321-9511

www.thecenterweb.org/alrc/hotline.html