

FALL 2017

Illinois State Library  
TBBS  
300 S. Second St.  
Springfield, IL 62701-1796



Jesse White  
Secretary of State  
& State Librarian

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TBBS NewsLink is available in  
braille and large print, on  
NFB-NEWSLINE, via email by  
contacting the Illinois State  
Library or on the Talking Book  
and Braille Service (TBBS)  
website at [www.ilbph.org](http://www.ilbph.org)  
(click TBBS NewsLink).

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## TBBS contact information

The Illinois State Library TBBS is open Monday-Friday from 8 a.m.- 4:30 p.m., and is closed on state and federal holidays. Patrons in need of reader advisory service can continue to use the toll free numbers they are accustomed to calling to reach TBBS: 800-665-5576, ext. 1, 800-757-4654 or 800-426-0709.

You may leave a message on any of these phone numbers 24 hours a day, seven days a week. The message should include your full name and telephone number with the area code, as well as other pertinent information regarding your order, question or service change request. When ordering for someone else, please provide that person's name. Remember to speak slowly and clearly. Your call will be returned only if a reply is necessary or additional information is required. Otherwise, assume that the book order or service change requests have been processed. Remember that TBBS can only return calls during regular business hours. Patrons who need reader advisory assistance can also correspond with TBBS via email at [isl.tbbs@ilsos.net](mailto:isl.tbbs@ilsos.net).

All postal mail, including book orders, should be sent to:  
Illinois State Library TBBS, 300 S. Second St., Springfield, IL 62701

If you have any questions or concerns about the recent service center consolidation, please contact Associate Director Sharon Ruda at 217-782-9435 or [sruda@ilsos.net](mailto:sruda@ilsos.net).

## **Advisory Committee**

TBBS would like to thank all Advisory Committee members for their service, especially outgoing members Maryann Bartkowski, Sean Martin and Deborah Watson. Their efforts and advocacy for the program are greatly appreciated. New appointees Nathan LaForte, Janelle Strong and Melissa Wittenberg join returning members Rhonda Coe Bargiel, Matthew Janusauskas, Kim Tarkowski, Antonietta Tesfaye, Margaret Varney, Larry Whewell and ex-officio members William Bogdan and Albert Anderson. The Advisory Committee assists the Illinois State Library in improving services offered through TBBS. Patrons who would like to speak with a committee member should call 217-782-9435 to make arrangements.

## **Cassette books converted to digital**

Although thousands of cassette titles have been converted to digital, only a small amount have been provided by NLS in cartridge form, most are only available by download. This means that TBBS must duplicate or order interlibrary loan any books in the DB 06000 to DB 67000 range, which can take additional time. Patrons are encouraged to order more actively from newer titles. If it is necessary to order an older title, please contact your Reader Advisor (RA) to do so. Even though older titles can be requested through the online catalog, TBBS will not know that a copy needs to be duplicated until an RA is notified.

## **Talking book kit for young readers**

TBBS would like to invite readers aged 8–12 to participate in a pilot project involving a new book kit. If interested, please contact Sharon Ruda at 217-782-9435.

## **FAQs about Digital Talking Book Players**

“Frequently Asked Questions About Digital Talking Book Players” provides answers to basic questions about player operation, book navigation and playing non-NLS books and audio files. Contact your RA to request a copy in large print, braille or

via email. It is also available on the TBBS website at [www.ilbph.org](http://www.ilbph.org) under the Materials and Equipment link.

## **“End of book” errors**

Patrons often report hearing an “end of book” error message while listening to a digital book. After a few hours, the book stops playing and says “end of book.” This problem may be resolved by clearing your book player of errors. You will need both hands to hold down four buttons on your player at the same time. Follow these instructions to clear machine errors:

1. Press and hold down each of the following four player buttons simultaneously for three to five seconds.
  - Sleep
  - Tone Up
  - Rewind
  - Power (press last)
2. The machine will beep and announce “OK” or “Error” for each of the following five items:
  - Player Status
  - Cartridge
  - Assistive Technology
  - Power
  - System
3. If each one is okay, press the power button and the machine will turn off. If any one of them has an error, then press and hold the sleep button until the machine turns off. You can also press the sleep button as soon as you hear an error message without listening to the entire list.

## **Centers for Independent Living**

Illinois has Centers for Independent Living located throughout the state. Each center provides access to information and hosts a variety of services geared towards helping those with disabilities live more independent lives, while remaining active in their homes and community. Centers offer four core services: peer mentoring, information and referral, independent living skills training and advocacy. All services are free and individualized according to the needs and choices of the consumer. Locate the center in your area at <http://www.incil.org> or contact the Illinois Network of Centers for Independent Living at 800-587-1227.

# Assistive Technology News

Assistive Technology News, <http://atechnews.com>, provides information about assistive technology innovations and practices across the United States and around the globe. The website promotes independence through technology and features news and analysis, product information, editorials and opinions, book reviews and more. According to the site, the managing editor is John Williams, the man who coined the now universally recognized phrase “assistive technology.”

## Toll-free numbers

Illinois State Library TBBS.....**800-665-5576, ext. 1**  
**800-757-4654 (former Chicago number)**  
**800-426-0709 (former ITBOC number)**

The announcement of products and services in this newsletter should not be considered an endorsement or recommendation by the Illinois State Library Talking Book and Braille Service. Products and services are listed free of charge for the benefit of our readers. TBBS cannot be responsible for the reliability of products or services mentioned.

ILLINOIS STATE LIBRARY TALKING BOOK AND BRAILLE SERVICE



JESSE WHITE • ILLINOIS SECRETARY OF STATE

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Free Matter for the Blind