

ILLINET NETWORK ADVISORY COUNCIL (INAC)
ILLINOIS STATE LIBRARY
Gwendolyn Brooks Building, Rooms 403/404
June 11, 2008

MINUTES

PRESENT

Kim Armstrong
Jeremy Dunn
Jane Ehrenhart
Scott Garton
Emily Guss
Dr. Regina McBride
Robert McKay
Jelena Radicevic
Lian Ruan
Susan Singleton
Donna Smith (by phone)

Those members not present were Ian Baaske, Troy Brown, Terry Cottrell, Deanne Holshouser, Sheree Kozel-LaHa, Mary Richards, and Troy Swanson.

ISL Staff Present: Kathleen Bloomberg, Vandella Brown, Anne Craig, Gwen Harrison, Greg McCormick, Patricia Norris, and Suzanne Schriar.

Welcome and Call To Order

The meeting began at 10:01 a.m. INAC Chair, Dr. McBride, began the meeting with INAC member introductions.

Approval of INAC Minutes

The minutes were accepted and approved from the April 16, 2008 with one amendment by Council members. The amendment was that Dr. McBride was added to the INAC member not present roster.

Director's Report

Director Craig reported that the Illinois State Library Strategic Plan, 2008 – 2011 had been published on the web. A glossy edition of the ISL Strategic Plan will be forthcoming.

ISL welcomes new employees Beth Paoli and Bonnie Matheis (contractual employee now full-time) to Library Development Group. Ms. Paoli will work on behalf of the Literacy Office and Ms. Matthias will be the Coordinator of Reading Programs and continue Center For The Book activities.

Work has begun on the development of a Strategic Plan for the Talking Book and Braille Service with the four Sub-regional offices

ISL staff including Pat Norris has just completed a highly successful SPLMI, Small Public Libraries Management Institute. This advanced offering of SPLMI was centered on 50 participants whom had benefited from past institutes. This year's institute was considered the best ever.

The Illinois State Library, the Illinois State Archives, the Illinois State Board of Education in conjunction with the Illinois Center for the Book have partnered to present a statewide reading and writing contest celebrating Abraham Lincoln's 200th birthday titled *Essays About Lincoln*. This contest affords the opportunity for contestants to write a modern day Gettysburg Address. Over 1200 entries have been received. The response has been overwhelming. Essay winners will be published in the Handbook of Illinois Government. In continuation of the celebration of Lincoln's Bicentennial, the Secretary of State's Office will be providing flags to public libraries, archives and Library Systems for public distribution of these flags.

The Secretary's Office has instituted a new program for the distribution of used equipment. Library Systems will act as a distribution conduit for the equipment. If successful other types of equipment may be offered.

The Illinois State Library is participating in the Illinois Century Network (ICN) co-location program. This program allows for E-Government servers to be placed at this central Illinois POP. (See the following URL for further information)
(http://www.illinois.net/policy/2008/February/2_25_08%20ICN%20Network%20Update.pdf)

Bernie Riley, Center for Research Libraries, is conducting an audit and review of ISL's e-documents programs.

It is expected by July's end WebJunction Illinois will have a beefed up platform due to software migration.

Strategic Plan for Technology and Telecommunications: Action Plan for FY10 – Mr. Garton and Working Group Members

The working group met three times by phone. Working Group members were Scott Garton, Kathleen Bloomberg, Gwen Harrison, Robert McKay, Terry Cottrell, and Jane Ehrenhart. Mr. Garton remarked that reserving 40% of LSTA grant monies have been the suggested benchmark for the carrying out of the SPTT FY10 Action Plan initiatives.

It was suggested that at the Goal "Stimulate Research and Development Employ Strategic Use of Operational Standards" and at the last bullet point under Priority Area FY10 add the words library service.

Ms. Norris remarked on the purposes of LSTA funding. After interpretations by the IMLS office, the concentration of the grants must be on the end-user. Benefit must be shown to the end-user. Due to stricter guidelines, demonstration of library services grants will no longer be an LSTA ISL offering. LSTA grant monies cannot be used towards advocacy. ISL will be in compliance with LSTA guidelines.

It was moved and seconded that the Action Plan FY10 be adopted as amended. It passed unanimously. This document will be presented to the Illinois State Library Advisory Council for final adoption at their next meeting.

Committee members will be recruited at the October 2008 meeting for the updating/revision of the entire Strategic Plan for Technology and Telecommunications Plan.

Strategic Plan for Technology and Telecommunications: Action Plan for FY10 (section VI)

Grant funds set aside for the use of technology to improve information access via the Illinois library network must be sufficient to make a measurable impact. The ILLINET Network Advisory Council recommends a minimum of 40% of the funding available for competitive Library Services & Technology Act grants be allocated for projects that address this action plan and lead to models that can be replicated in other locales.

Recommended priority areas for FY10 grants are listed below. These suggested areas, which are tied to goals in the *Strategic Plan for Technology and Technology in Illinois Libraries*, are not in prioritized order.

GOAL: **Continue to Improve Services to Patrons Through Expanded Information Discovery, Access and Delivery:**
[LSTA Goal 2 – Position Illinois libraries to provide access to abundant resources and information, both virtual and tangible, to collaborate for resource sharing, develop ideas that embrace technology and extend library services for all Illinois citizens]

Priority Areas in FY10:

- ▶ Implement emerging web-based initiatives geared towards more participation by library patrons in library services. Examples include, but are not limited to, blogs for patron book discussions, enabling tagging the library online catalog to make it more attractive to library users, and utilizing instant messaging to connect reference service with younger people.
- ▶ Provide support for implementation of unified access through federated searching, etc., to library catalogs and electronic resources, leveraging

library content and patron-contributed content for both on-site and remote access.

- ▶ Provide funding for collaboration utilizing open source software for library system-wide projects. Examples include consulting assistance and staff training.
- ▶ Enhance cooperation and collaboration within and beyond the library community by providing grants to encourage libraries to become library system automation program members.
- ▶ Increase information about serial holdings in Illinois libraries through a concerted effort to update and expand local holding records (LHRs) in OCLC WorldCat for print and non-print serials. Re-evaluate the impact of the initiative before committing to this effort in FY11.
- ▶ Digitize valuable unique collections in Illinois that address local and Illinois history and resources. Digitized collections should be available through the Illinois Digital Archives or, at a minimum, through Digital Illinois. An example is digitization of key historic state government publications.

GOAL: **Augmenting Training Opportunities and Outcomes:**
[LSTA Goal 1: Position Illinois libraries as the educational anchor of the community by providing opportunities that support information fluency and lifelong learning to address the diverse needs of Illinois residents.]

Priority Area in FY10:

- ▶ Expand access to and train library staff statewide on effective utilization of new web-based technologies and virtual meeting/web conferencing collaboration software to improve services to library users.
- ▶ Expand training for library patrons on the use of library resources including remote access, critical use of Internet information, user-generated content and newer web-based functionality.

GOALS: **Stimulate Research and Development**
Employ Strategic Use of Operational Standards
[LSTA Goal 4: Provide tools for the future to facilitate the ability of libraries to lead their communities through planning, research, innovation, partnerships, best practices, and discovery to improve library service for Illinoisans.]

Priority Area in FY10:

- ▶ Define and address minimally acceptable connectivity standards for Internet services in libraries implementing web-based initiatives that are bandwidth-

intensive. Collaborating with other relevant agencies and associations and addressing bandwidth management should be part of the grant projects.

- ▶ Formally assess the impact of newer web-based initiatives including the impact of user-generated content and the financial requirements for virtual library services.
- ▶ Develop a white paper or consulting study on the future of technology for Illinois library service.

The evaluation plans of the grants funded in these areas should address effective techniques in providing training, demonstrations and access to more information, depending on the nature of the grant project. Grant results and what did not work should also be shared broadly at conferences and via a WebJunction Illinois library wiki on best practices for LSTA technology grants.

Overview of INAC Contributions/Accomplishments – Ms. Radicevic and Ms. Harrison

Ms. Radicevic reported on this document. It was suggested that the document is continually updated to continually demonstrate the progresses of the Council.

On The Frontlines: Why Now? – Ms. Harrison

Ms. Harrison began the discussion on the importance of holding this event. There is a disparity in the levels of knowledge concerning basic tenets of the field amongst the front line and professional staff. It was proposed that the “On The Frontlines” Conference be revived as a means to confront the lack of knowledge on basic tenets within the field to assist library practitioners. It was stated that soaring gas prices could be problematic. Other ways of presenting the conference were presented such as videoconferencing, teleconferencing, pod casting, and web streaming to just name a few alternatives. Set a date for the spring of 2009 and announce it now. Budget money for the process. Consider hosting it around ILA day. Host the conference every other year. Consider using the Soaring to Excellence Conference as a model. Listen to the speaker and then hold breakout sessions in response to the speaker. Consider offering Tracks reflecting our multi-type library system within Illinois. Consider highlighting ISL services as well as state agency services. Send an email to Anne of possible folks who could who make great presenters. Network with Reaching Forward South in planning the program. Facilitate carpools for attendees. Showcase Synergy gradates as possible speakers and committee members. Include workshops that would have a hands-on technology component.

The following agreed to serve on the On The Frontlines committee: CARLI, Jane Ehrenhart, Lian Ruan, Jeremy Dunn or replacement, Brian Smith – PALS or Reference group replacement, Gwen Harrison, Regina McBride, and Emily Guss. Jelena Radicevic agreed to hunt for volunteers.

IOUG Update – Ms. Schriar

Ms. Schriar commented on the May 9, 2008 Illinois OCLC User's Group, IOUG Spring Conference, titled "Back to the Future: The Technological Evolution of Libraries Revisited." Speakers at the event included *Bruce Crocco*, Vice President, Library Services for the Americas, OCLC, *Beth Davis-Brown*, Library Services Executive Secretariat, Library of Congress, and *Aaron Schmidt*, Director of the North Plains Public Library in Portland, Oregon. The conference was well attended and met with high success according to attendee feedback.

Ms. Schriar commented that ISL has been training on OCLC products. If you have any suggestions for the IOUG, give them to Ms. Schriar. The question was asked, what can be done to prepare catalogers for the impending future of cataloging? The catalog record is becoming less and less important, only 2/3rds of the public that enter the institutions use the catalog. Metadata concept classes may be a solution. Formal training a possibility. Possibly focus on OCLC capabilities like Metadata generator. Mr. McKay said that a lot of time has gone into barcode training. You must connect your holdings to the barcode. This must be done correctly.

Ms. Schriar also commented on the WorldCat Local project. Libraries other than CARLI are up and going on this project. The official pilot will not begin until all libraries targeted for the project are up and going.

Delivery Update – Mr. McCormick

The delivery model change was effective January 1, 2008. Ten new stops effective July 1, 2008 have been added to the backbone. 358,984 items in the 1st quarter were moved. The transition has gone well. Delivery is a big issue for libraries especially due to the fuel issue.

E-RICH: Update – Ms. Harrison

Ms. Harrison reminded the Council of the outputs of the E-RICH: Subcommittee. The tier one recommendations included Wilson Select Plus, Newsbank, World Book or Encyclopedia Britannica, and Learning Express Library. Tier two recommendations were Gale Student Resource Center, Ancestry Library Edition, Novelist Plus, Periodical Abstracts, and Literature Resource Center. Ms. Craig urged that this committee reconvene to continue the process that has been put into motion.

It is the hopes of ISL to have a menu of electronic resources available by January 2009. Try-It! Illinois is scheduled for October 1 – November 30, 2008. ISL will be posting an announcement for vendors to participate in the trial at the CMS Procurement site. The ER-XPO will be Thursday, December 4, 2008 at the Schaumburg Township District Library. More details will be forthcoming.

Public Comment

Ms. Brown shared Springfield Race Riot materials. A Springfield Race Riot exhibit will be mounted at the Abraham Lincoln Presidential Library.

Ms. Bloomberg shared that ISL has been inundated with requests for the book titled "Love Letters of Greatest Men and Women of the 19th Century" due to the Sex and the City movie release. Apparently, a prominent actor in this film was reading a book with a similar title, which in turn launched the fervor for the requested book.

It was also reported that next week forty reviewers will come to the ISL to review LSTA grant applications.

Mr. McKay commented on the value of resource sharing and added that a tremendous amount of borrowing is occurring from our shared catalogs.

Adjournment

The meeting adjourned at 2:10 p.m.