

Interlibrary Loan: Method of Request and Delivery

July 1, 2005 to June 30, 2006

All Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.3%	0.0%	2.6%	2.4%
E-Mail	3.6%	4.4%	3.6%	4.5%
Fax	17.6%	25.3%	4.2%	6.5%
ISHARE (Illinet Online)	11.3%	5.1%	5.2%	3.4%
LLSAP	29.6%	25.3%	24.5%	24.5%
Library System Office	8.6%	3.0%	28.3%	23.7%
OCLC ILLIAD	2.7%	4.3%	0.7%	0.9%
OCLC ILL Subsystem	15.7%	23.0%	4.7%	6.5%
Telephone	3.2%	3.6%	0.3%	0.6%
U.S. Mail	0.5%	0.4%	5.7%	9.3%
Other Consortia Groups	4.2%	3.1%	6.2%	4.1%
Other	2.9%	2.5%	14.2%	13.8%
Total	100%	100%	100%	100%
Total Number of Libraries	498	371	407	325

School Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.7%	0.0%	0.0%	0.0%
E-Mail	5.1%	6.9%	0.0%	1.2%
Fax	25.1%	43.8%	4.2%	6.6%
ISHARE (Illinet Online)	13.2%	0.0%	5.1%	0.0%
LLSAP	24.5%	23.4%	22.9%	25.1%
Library System Office	14.5%	4.4%	38.0%	39.1%
OCLC ILLIAD	0.8%	3.7%	0.7%	1.2%
OCLC ILL Subsystem	5.2%	9.0%	3.5%	4.9%
Telephone	5.0%	4.1%	0.7%	1.3%
U.S. Mail	0.0%	0.4%	2.6%	1.4%
Other Consortia Groups	3.2%	2.5%	7.1%	6.0%
Other	2.6%	1.5%	14.9%	13.0%
Total	99.8%	99.7%	99.9%	99.7%
Total Number of Libraries	170	91	139	83

Public Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.0%	0.0%	0.0%	0.0%
E-Mail	0.6%	2.7%	0.0%	0.7%
Fax	17.2%	27.5%	1.5%	1.1%
ISHARE (Illinet Online)	5.9%	1.3%	1.8%	0.3%
LLSAP	45.8%	37.9%	35.7%	37.5%
Library System Office	7.6%	3.2%	29.0%	23.3%
OCLC ILLIAD	3.1%	4.3%	0.7%	0.8%
OCLC ILL Subsystem	14.8%	19.1%	4.4%	5.8%
Telephone	0.4%	0.8%	0.0%	0.0%
U.S. Mail	0.1%	0.1%	3.4%	7.1%
Other Consortia Groups	3.6%	1.3%	8.0%	5.7%
Other	1.0%	1.7%	15.5%	17.7%
Total	100.0%	100.0%	100.0%	100.0%
Total Number of Libraries	208	167	164	136

Academic Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.0%	0.1%	11.4%	9.3%
E-Mail	0.8%	1.2%	3.4%	5.1%
Fax	3.0%	7.8%	4.1%	9.6%
ISHARE (Illinet Online)	28.3%	28.7%	16.6%	19.9%
LLSAP	14.9%	13.5%	14.8%	13.5%
Library System Office	3.0%	3.3%	14.7%	13.2%
OCLC ILLIAD	6.8%	5.6%	1.4%	1.3%
OCLC ILL Subsystem	37.4%	35.6%	6.4%	3.7%
Telephone	0.1%	0.3%	0.0%	0.5%
U.S. Mail	1.8%	0.3%	12.0%	14.8%
Other Consortia Groups	1.4%	1.7%	3.3%	0.6%
Other	2.5%	2.0%	11.7%	8.3%
Total	100.0%	100.0%	100.0%	100.0%
Total Number of Libraries	57	58	54	54

Special Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.1%	0.0%	9.0%	5.3%
E-Mail	12.4%	8.6%	25.8%	19.6%
Fax	10.4%	5.1%	13.6%	17.6%
ISHARE (Illinet Online)	8.5%	0.0%	4.5%	0.0%
LLSAP	0.2%	0.0%	3.1%	1.0%
Library System Office	1.2%	0.0%	9.6%	7.2%
OCLC ILLIAD	3.0%	4.0%	0.0%	0.0%
OCLC ILL Subsystem	28.7%	46.7%	7.4%	14.0%
Telephone	11.0%	15.2%	0.0%	1.2%
U.S. Mail	2.4%	1.7%	15.0%	22.7%
Other Consortia Groups	11.5%	11.7%	0.9%	0.8%
Other	10.7%	7.3%	11.4%	10.8%
Total	100.2%	100.3%	100.4%	100.2%
Total Number of Libraries	60	52	48	50

Combined School/Public Libraries

	Method of Request		Method of Delivery	
	Borrowing	Lending	Borrowing	Lending
Ariel	0.0%	0.0%	0.0%	0.0%
E-Mail	0.3%	0.3%	0.0%	0.0%
Fax	34.7%	34.7%	0.0%	0.0%
ISHARE (Illinet Online)	6.0%	6.7%	0.0%	0.0%
LLSAP	58.3%	58.3%	0.0%	0.0%
Library System Office	0.0%	0.0%	99.5%	99.5%
OCLC ILLIAD	0.0%	0.0%	0.0%	0.0%
OCLC ILL Subsystem	0.7%	0.0%	0.0%	0.0%
Telephone	0.0%	0.0%	0.0%	0.0%
U.S. Mail	0.0%	0.0%	0.5%	0.5%
Other Consortia Groups	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%
Total	100.0%	100.0%	100.0%	100.0%
Total Number of Libraries	3	3	2	2