

Interlibrary Loan: Method of Request

July 1, 2004 to June 30, 2005

All Libraries

| Method of Request | Average | Average |
|---------------------------|---------------|-------------|
| | As A Borrower | As A Lender |
| Ariel | 1.1% | 1.7% |
| E-Mail | 4.8% | 4.5% |
| Fax Machine | 18.2% | 24.3% |
| ILDS | 14.9% | 12.7% |
| ILLINET Online (IO) | 10.0% | 4.5% |
| LLSAP | 20.0% | 21.7% |
| Library System Office | 7.3% | 5.4% |
| OCLC ILL Subsystem | 10.6% | 11.6% |
| Other | 4.2% | 4.2% |
| Other Groups | 1.5% | 1.5% |
| Telephone | 4.9% | 4.7% |
| U.S. Mail | 2.5% | 3.2% |
| Total | 100% | 100% |
| Total Number of Libraries | 812 | 608 |

School Libraries

| Method of Request | Average | Average |
|---------------------------|---------------|-------------|
| | As A Borrower | As A Lender |
| Ariel | 0.0% | 0.0% |
| E-Mail | 7.5% | 6.9% |
| Fax Machine | 17.9% | 28.6% |
| ILDS | 15.1% | 11.1% |
| ILLINET Online (IO) | 10.5% | 3.7% |
| LLSAP | 20.0% | 25.3% |
| Library System Office | 9.4% | 7.8% |
| OCLC ILL Subsystem | 3.4% | 2.8% |
| Other | 4.2% | 5.9% |
| Other Groups | 1.1% | 0.6% |
| Telephone | 9.0% | 6.7% |
| U.S. Mail | 1.9% | 0.6% |
| Total | 100.0% | 100.0% |
| Total Number of Libraries | 342 | 207 |

Public Libraries

| | Average | Average |
|---------------------------|---------------|-------------|
| Method of Request | As A Borrower | As A Lender |
| Ariel | 0.0% | 0.0% |
| E-Mail | 0.4% | 1.5% |
| Fax Machine | 22.9% | 26.8% |
| ILDS | 17.7% | 16.1% |
| ILLINET Online (IO) | 6.9% | 2.2% |
| LLSAP | 29.7% | 29.6% |
| Library System Office | 9.0% | 6.5% |
| OCLC ILL Subsystem | 9.7% | 10.5% |
| Other | 1.5% | 1.4% |
| Other Groups | 1.4% | 1.7% |
| Telephone | 0.3% | 2.9% |
| U.S. Mail | 0.4% | 0.8% |
| Total | 100.0% | 100.0% |
| Total Number of Libraries | 289 | 242 |

Academic Libraries

| | Average | Average |
|---------------------------|---------------|-------------|
| Method of Request | As A Borrower | As A Lender |
| Ariel | 8.2% | 8.3% |
| E-Mail | 1.5% | 3.6% |
| Fax Machine | 4.1% | 8.7% |
| ILDS | 14.9% | 13.4% |
| ILLINET Online (IO) | 18.6% | 17.9% |
| LLSAP | 8.0% | 8.5% |
| Library System Office | 0.0% | 1.5% |
| OCLC ILL Subsystem | 32.2% | 25.3% |
| Other | 4.6% | 3.0% |
| Other Groups | 3.4% | 2.3% |
| Telephone | 0.3% | 0.2% |
| U.S. Mail | 4.4% | 7.3% |
| Total | 100.0% | 100.0% |
| Total Number of Libraries | 70 | 72 |

Special Libraries

| | Average | Average |
|---------------------------|---------------|-------------|
| Method of Request | As A Borrower | As A Lender |
| Ariel | 3.4% | 5.2% |
| E-Mail | 8.6% | 6.8% |
| Fax Machine | 16.7% | 21.3% |
| ILDS | 6.0% | 4.9% |
| ILLINET Online (IO) | 9.2% | 0.0% |
| LLSAP | 2.5% | 2.2% |
| Library System Office | 0.1% | 0.1% |
| OCLC ILL Subsystem | 23.0% | 25.5% |
| Other | 11.5% | 9.9% |
| Other Groups | 2.1% | 2.3% |
| Telephone | 7.3% | 8.8% |
| U.S. Mail | 9.6% | 12.9% |
| Total | 100.0% | 100.0% |
| Total Number of Libraries | 103 | 82 |

Combined School/Public Libraries

| | Average | Average |
|---------------------------|---------------|-------------|
| Method of Request | As A Borrower | As A Lender |
| Ariel | 0.3% | 1.8% |
| E-Mail | 24.6% | 19.6% |
| Fax Machine | 1.8% | 6.2% |
| ILDS | 23.8% | 37.8% |
| ILLINET Online (IO) | 32.8% | 23.6% |
| LLSAP | 0.8% | 1.2% |
| Library System Office | 12.5% | 0.0% |
| OCLC ILL Subsystem | 0.0% | 0.0% |
| Other | 0.0% | 0.0% |
| Other Groups | 1.4% | 2.0% |
| Telephone | 0.3% | 0.4% |
| U.S. Mail | 2.0% | 7.4% |
| Total | 100.0% | 100.0% |
| Total Number of Libraries | 8 | 5 |