

Interlibrary Loan: Method of Request

July 1, 2003 to June 30, 2004

All Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	1.4%	1.4%
E-Mail	2.2%	3.2%
Fax Machine	24.8%	30.2%
ILDS	10.0%	11.4%
ILLINET Online (IO)	10.1%	3.4%
LLSAP	22.7%	22.6%
Library System Office	8.5%	5.5%
OCLC ILL Subsystem	9.7%	9.5%
Other	4.7%	3.7%
Other Groups	1.4%	1.4%
Telephone	2.2%	3.9%
U.S. Mail	2.2%	3.8%
Total	100.0%	100.0%

School Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	1.6%	.0%
E-Mail	2.9%	2.6%
Fax Machine	28.3%	39.0%
ILDS	12.1%	15.1%
ILLINET Online (IO)	11.2%	2.2%
LLSAP	22.5%	25.0%
Library System Office	11.9%	6.2%
OCLC ILL Subsystem	1.3%	1.6%
Other	2.7%	2.9%
Other Groups	1.9%	2.2%
Telephone	2.8%	3.0%
U.S. Mail	.9%	.2%
Total	100.0%	100.0%

Public Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	.0%	.0%
E-Mail	1.0%	3.3%
Fax Machine	28.2%	32.6%
ILDS	10.4%	9.7%
ILLINET Online (IO)	6.6%	.9%
LLSAP	32.3%	31.3%
Library System Office	9.1%	7.4%
OCLC ILL Subsystem	6.1%	7.6%
Other	4.2%	2.2%

Other Groups	1.4%	1.5%
Telephone	.4%	2.7%
U.S. Mail	.2%	.9%
Total	100.0%	100.0%

Academic Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	4.1%	6.0%
E-Mail	1.7%	1.8%
Fax Machine	11.4%	13.6%
ILDS	7.9%	15.2%
ILLINET Online (IO)	21.2%	14.6%
LLSAP	7.2%	8.6%
Library System Office	3.8%	3.0%
OCLC ILL Subsystem	33.5%	22.0%
Other	4.4%	3.8%
Other Groups	.2%	.1%
Telephone	.1%	.3%
U.S. Mail	4.7%	10.9%
Total	100.0%	100.0%

Special Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	3.3%	3.4%
E-Mail	4.6%	5.7%
Fax Machine	19.0%	24.6%
ILDS	4.8%	5.9%
ILLINET Online (IO)	6.4%	.4%
LLSAP	3.5%	3.2%
Library System Office	.7%	.0%
OCLC ILL Subsystem	23.2%	18.1%
Other	13.3%	11.0%
Other Groups	1.5%	1.2%
Telephone	9.3%	13.8%
U.S. Mail	10.5%	12.8%
Total	100.0%	100.0%

Combined School/Public Libraries

Method of Request	Average	Average
	As A Borrower	As A Lender
Ariel	.0%	.0%
E-Mail	.0%	.0%
Fax Machine	.7%	16.7%
ILDS	2.4%	.2%
ILLINET Online (IO)	29.0%	16.5%
LLSAP	53.1%	49.3%
Library System Office	14.3%	16.7%

OCLC ILL Subsystem	.5%	.7%
Other	.0%	.0%
Other Groups	.0%	.0%
Telephone	.0%	.0%
U.S. Mail	.0%	.0%
Total	100.0%	100.0%